



## TERMS AND CONDITIONS

### **Charges**

First adult and one tent £12 per night

Additional adults and children over the age of 12 - £6 per night

One car per tent may park in the designated parking area. Additional vehicles incur a small additional fee of £2 per night.

### **Admission**

Admission is only permitted after registering at reception and providing photo ID.

Under 18s must be accompanied by their parents or legal guardians.

### **Arrivals and departures**

This is a very small site, run by a small team of two so arrival (check in) is strictly from 3pm to 7pm.

Departure by 11am.

No refunds for inclement weather, late arrivals or early departures.

### **General**

Our campsite is for adults and children over 12.

Mr Malcolm's guests must not use facilities provided for neighbouring Partridge Nest Pods and visiting Partridge Nest Pods site is prohibited.

Maximum of 5 persons per tent.

Group bookings of 8 or more people are not permitted.

No hen/stag parties permitted.

Occupancy cannot exceed the number stated on the booking form.

Single-sex bookings of (excluding same sex couples) 5 or more adults are not permitted

Please leave your camping area clean

All damages must be paid for.

Guests are asked to avoid any noise or nuisance that may disturb other clients.

In the event of a complaint, please speak to the reception immediately. Complaints which are not brought to our attention during your stay cannot be dealt with once you have left the site.

Radio, music and TV players must be kept at a low volume. Car doors and boots must be closed quietly.

Total silence must be respected between 11pm and 7am.

### **Pitches**

Dirty water, rubbish and any waste must be disposed of in the designated areas.

We encourage recycling - the planet is in your hands!

Please be considerate of the natural surroundings, plants and trees. It is forbidden to put nails/tent pegs in trees and to cut any branches.

Please keep your pitch and the facilities tidy and clean.

The establishment is not liable for any damages to guests' equipment.

### **Sewage waste**

Our toilets are non flush compost units. This means you must aim your pee into the front (separator) area of the toilet hole and your poo must drop into the bin below. You may put your used toilet paper down with the poo and after you've poo'd put half a scoop of sawdust down on top of it.

If you are male and just having a pee please use the urinal and throw a cup of water from the bucket down the urinal afterwards.

**There is no facility for the emptying of chemical toilets**

**Dogs**

Sorry no pets are allowed. Guide dogs are allowed on site free of charge.

**Safety**

Barbecues are permitted but must be raised off the ground, not on the grass and attended by an adult at all times.

Children must be supervised by their parents at all times.

Fire buckets with sand and water are positioned next to the facilities block.

Open fires are prohibited, apart from the communal camp fire

**Vehicles**

No cars by the pitch. All cars must be parked in the designated area.

No vehicle movement between 11.00pm and 7am.

The speed limit is 5mph.

**Visitors**

Visitors are not permitted on site without prior discussion with the management.

**Mr Malcolm's cancellation policy**

No refunds within 15 days of arrival date.

No refunds for inclement weather, late arrivals or early departures.

Bookings cannot be amended within 14 day(s) of arrival.

If you need to cancel or amend your booking, please give as much notice as possible so that someone else has the chance to book. **You may wish to buy holiday insurance for cancellations and for your property/injury whilst away.**

**Payment**

The full amount of the booking will be taken at the time of booking . Cancellations up to 15 days before the first date of stay will be refunded 70% of the total paid; cancellations made 14 days or less before the first day of stay will not be due a refund.

**Payment methods accepted at Mr Malcolm's**

Cash

MasterCard

Visa